

# **Quarterly Meeting**

April 13, 2023 11:00 a.m. – 1:00 p.m



# Agenda

- Legislative Update
- West Virginia Department of Health and Human Resources (DHHR) Semiannual Quality and Outcomes Report – January 2023
- 3. Children with Serious Emotional Disorder (CSED) Waiver Update
- 4. Bringing Our Children Home
- 5. Qualified Independent Assessment (QIA) Process Update
- 6. Discharge Planning Update
- 7. 30-Day Reauthorization Process Update
- 8. Transitioning Youth from Residential Mental Health Treatment Facilities (RMHTFs) update
- 9. Reducing the Reliance on Residential (R3) Stakeholder Subgroups Update
- 10. Updates from the U.S. Department of Justice (DOJ) and Subject Matter Expert (SME)





# Legislative Update



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### DHHR Semiannual Quality and Outcomes Report

Published January 2023



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# 3. CSED Waiver Update

- Provider enrollment continues to be a focus
  - Increase from 12 to 19 Wraparound Facilitation agencies
  - Another 10 agencies are in the provider enrollment process
- Applications and the number of youth accessing services have continually increased





### **CSED Waiver Applications**





### **CSED Waiver Utilization**





### Bringing Our Children Home



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### **Report Highlights**

- DHHR's Bureau for Social Services (BSS) engaged with Casey Family Programs to develop a plan that included meeting with partner agencies in other states that had accomplished similar goals and to learn from their successes and shortcomings.
- Through this process, e learned that we need to be realistic but aggressive, all the while working under a "Do No Harm" philosophy
- Our intent is to reduce the number of out-of-state placed children to 210 by December 31, 2023, and to 150 by December 31, 2024





### Steps to Get to Where We are Going

#### Marshall University, in coordination with Aetna, will:

- Complete a Child and Adolescent Needs and Strengths (CANS) assessment and Child and Adolescent Functional Assessment Scale/Preschool and Early Childhood Functional Assessment Scale (CAFAS/PECFAS) on every child
- Marshall started this process in February 2023 and is currently completing CANS assessments
- Develop and implement a viable discharge plan with out-ofstate providers
- Complete any needed follow-up to allow the individual to overcome discharge barriers, including referrals to services, family finding, and diligent search activities





### **5. QIA Process Update**

- The QIA process has continued to expand statewide for BSSinvolved children.
  - Training and implementation were completed among 46 counties as of March 22, 2023
  - Statewide implementation for BSS-involved children is scheduled to be completed in May 2023
  - All children placed in an RMHTF to have the QIA by December 31, 2024
- Next Steps
  - Formalize the process for the recommendation report dissemination
  - Develop enhanced data collection, analysis and reporting
  - Refer children who were recently placed and not previously assessed through the QIA process





## 6. Discharge Planning Update

- As of January 31, 2023, 76% of children with CAFAS/PECFAS score less than 90 have a discharge plan in place, up from 48% in September 2022.
- Work continues with Aetna to help ensure every child has a discharge plan, including the following:
- Meeting with residential providers to clarify expectations
- Training focused on the quality of discharge plans
- Monthly reauthorization process, including care manager follow-up with providers and escalation to leadership
- Routine reporting to include reporting by provider and relevant discharge barriers
- **Current Statistics** 
  - 199 children with CAFAS/PECFAS score less than 90 in placement as of January 21, 2023
  - 75.2% ages 13-17 and 13.1% ages 18-21
- Next Steps
  - Coordinate with Aetna, the Managed Care Organization (MCO), to begin formal periodic quality reviews of discharge plans
  - Continue with enhanced reviews and targeted action for youth with additional needs and who are ready or near ready for discharge, using data-informed strategies including specific focus and data review processes for youth in need of foster or kinship home







### 7.30-Day Reauthorization Process Update

#### 30-day reauthorization process continues

- Re-education has occurred as needed for BSS staff, Aetna case managers, providers, and new staff or when issues have arisen
- Monthly meeting established among Aetna, providers, workers, and providers to finalize discharge plans
  - Topics such as resources, medications, and appointments should be discussed. In addition, it should be noted if any new issues arise that are preventing discharge from occurring.
- Next steps
  - Aetna is developing a build-out of the CAFAS report and adding it to their QuickBase system





### 8. Transitioning Youth from **Residential Mental Health Treatment Facilities (RHMTFs)**

#### Primary discharge barriers:

- Appropriate and viable discharge plan is not in place (17.3%)
- Child in need of foster or kinship home; none available currently (12%)
- Parent/family not ready to have child return home but is making progress toward that agal (10%)

#### Foster care home capacity monitoring:

- On average, from July 2022 March 2023, 102 of 301 (34%) newly certified foster homes statewide reported willingness to accept youth ages 13 and older
- As of January 2023, 75% of children with a CAFAS/PECFAS score less than 90, with a discharge barrier related to no family to discharge to were ages 13 or older
- Placement of children in kinship homes a strength in the State's system of care
  - West Virginia leads the nation in kinship placements. As of December 2022, 57% of youth placed in-state were in kinship homes
- Focused recruitment of foster homes and family finding:
  - Focused foster care recruiting
  - Work with child placing agencies (CPAs) on recruitment and retention efforts, as well as gain a more detailed understanding of home closures
  - Additional data analysis and review to determine districts with greatest need









### R3 Stakeholder Subgroups Updates





### Subgroups Update

#### **Prudent Parenting**

- Prudent Foster Parent Standard looks different in different settings. Training to be updated to reflect that, and to trust that providers are doing the right thing
- Drafting a Prudent Foster Parent Standard desk guide to use for training and support
- DHHR to update the Prudent Foster Parent Standard video and training to be more concise
- Family Connections
  - Developed a child contact sheet that has approved contacts and no contacts
    - Approved contacts will also provide information on any known restrictions
    - No contacts will include specific reason not allowed
    - Allows providers to assist with family finding without getting approval from DHHR by following Prudent Foster Parent Standard guidelines and information on contact list
  - Developing a child contact desk guide to support the child contact sheet and family finding efforts





### Subgroups Update

#### Culture of Safety

- Children often in crisis or struggling with new placement and often not possible to apply current Prudent Foster Parent Standard guidance until stabilization has occurred
- Providers need to be given authority to make Prudent Foster Parent Standard decisions as it relates to each child's specific needs at a point in time
- Recommend proposing policy change for next legislative session
  - Varied levels of supervision (line of sight, arm's length, eyes on, etc.) while working to ensure safety
- High Acuity
  - Reviewed documentation and information on the following models of care:
    - ASCEND Pressley Ridge
    - Specialized Delinquency Model (Iowa)
  - Completed Strengths, Weaknesses, Opportunities, and Threats (SWOT) analysis of current, proposed, and reviewed models of care
  - Continue to develop service model for children with high level needs







### Subgroups Update

#### Multidisciplinary Team (MDT)

- Provided feedback on the MDT desk guide updates including, but not limited to:
  - Encouraging courts to schedule MDT meetings while all parties are present at hearings
  - Helping to ensure that screenings and assessments are sent to MDT members in a timely manner
  - Helping to ensure family participation in meetings
  - Removing sections or language that was duplicative
- Suggest to develop a broad-based external MDT training that can be provided to the following groups:
  - Courts
  - Providers
  - Foster and kinship groups
  - Child Placing Agencies
  - Social workers association









### Updates from the DOJ and SME







West Virginia KidsThrive Collaborative

Thank you!

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